

Assisted Living Tour Checklist

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Care and staff

- ☐ Which help with daily tasks is included, and which costs extra?
- ☐ How are care needs reviewed, and how often?
- ☐ Is a nurse on site, and during which hours?
- ☐ How does the community handle emergencies at night?

The building

- ☐ Is it clean and does it smell fresh?
- ☐ Are halls, bathrooms and rooms easy to get around, including with a walker?
- ☐ Are outdoor areas safe and easy to reach?

Daily life

- ☐ Ask to taste a meal and see the weekly menu
- ☐ Ask for an activity calendar
- ☐ Watch how staff talk to residents

Money and contract

- ☐ Ask for all fees in writing
- ☐ Ask what raises the price and how often
- ☐ Ask what happens if care needs grow or money runs low
- ☐ Read the contract before you sign, or have someone you trust read it

Need help finding the right community? Call {{PHONE}} ({{HOURS}}). Free, no obligation. HavenLine is a referral service.

General information, not medical, legal or financial advice. Costs and rules vary by state and community.